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AIRWORTHINESS

NTCA Owner and Technical Approved Persons Compliance with SERVICE BULLETINS

Effective date: 20 April 2016

1. Applicability:

This guidance document applies to Non-Type Certificated Aircraft (NTCA) Owners/Operators and Technical Approved Persons (TAPs).

2. Purpose:

To promote compliance with the manufacturers service bulletins and to recommend to Technical Approved Persons (TAPs) to verify and assure that maintenance work done by the owner/operator of an NTCA complies with applicable service bulletins and is recorded in the airframe logbook.

All NTCA are to be maintained in accordance with the requirements of Part 44 of the Civil Aviation Regulations 2011, as amended, together with the requirements of SA-CATS-44. Compliance with all Service Bulletins is required to maintain minimum levels of safety.

3. Background:

Non-compliance with service bulletins has been a contributory cause in aircraft accidents, as highlighted in recent accident reports.

4. Criteria for compliance with Service Bulletins

To enhance safety, TAPs that perform inspections and maintenance on NTCA must inform NTCA owners/operators of the importance of complying with the relevant service bulletins.

Where maintenance has been carried out by the owner/operator, the TAPs must verify that relevant service bulletins have been complied with and so recorded in the aircraft airframe logbook.

Service bulletins are generally classified by the manufacturer to indicate the degree of essentiality. When the manufacturer classifies this information as mandatory the relevant inspection shall be carried out within the specified time period.

5. Availability of Service Bulletins

This information is generally available on the various manufacturers or OEM's website, often there are options to subscribe and receive such bulletins by e-mail.

6. Conclusion:

To ensure compliance with the service bulletins, it is essential that the TAPs guide NTCA owners/operators to comply with the service bulletins and monitor the compliance thereof.

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